[T009] Information Technology Service Management (ITSM)

Award Date	Initial End Date	Terms	Buyer	Purchasing Site	Contact Info
10/23/2014	10/22/2015	5 years	Jaeri Ellis	www.purchasing.alabama.gov	(334) 242-7250

Vendor / Product Info

Contract Number	Company	Contact(s)	Contact Number(s)	Contact E-Mail	Terms & Delivery	Options	% Dsct	Vendor's Info
2229157					net, 30 days ARO	***Commodity Codes listed, see T009 contract for details***		ServiceNow® Catalog Only
Line 1	IBM	Gerald M. Smith	(770) 863-1928	gmsmith@us.ibm.com		920-07-076160	n/a	Software (See Catalog)
Line 2	Fruition Partners	Mark Calloway	(678) 656-3891	mark.calloway@frutionpartners.com		920-07-053518	n/a	Services (See Catalog)
	Ticomix, Inc. d.b.a. Aptris	Dan Davis, Jr.	(815) 847-3730 (779) 423-6890	dan.davisjr@aptris.com		920-07-053518	n/a	Services (See Catalog)

*Note: Please review the published Contract & Invitation-to-Bid (ITB) to ensure accuracy before contacting vendor.